Informal waste pickers face high risk with low economic returns, yet perform a useful service for cities.

Informal labour such as domestic work provides livelihoods and supports the formal economy, but can also entrench inequality through low wages and limited protection.

Informal activities are not just practiced by the poor. Wealthy households engage in informality, too, such as installing unregulated boreholes in response to drought.

Informal resource extraction provides income but can undermine urban ecosystem resilience.

Informal governance and decision-making may help address local challenges.

Informal responses to urban emergencies play critical roles in humanitarian assistance.

Informal markets support livelihoods and provide access to affordable food and goods.

Informal resource extraction provides income but can undermine urban ecosystem resilience.

For more information, visit bit.ly/SAResilienceAcademy